



## THEOLOGICAL EDUCATION BY EXTENSION COLLEGE (NPC)

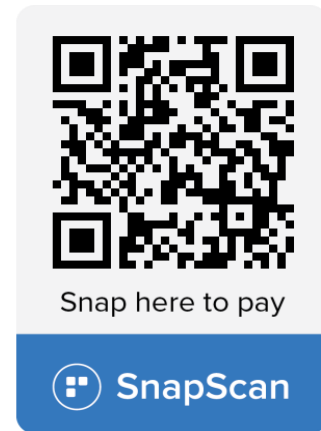
PO Box 74257 Turffontein 2140 20 Gantner Street Haddon Johannesburg 2190  
Tel: +27 (0)11 683 3284 Fax: +27 (0)11 683 3522 admin@tee.co.za www.tee.co.za



### SnapScan Payments

TEE College can receive payments made through apps and digital wallets on personal devices that support SnapScan or Zapper QR codes.

Use the app to capture the QR code displayed and follow your app prompts. You will need to enter the payment amount, and you will need to use your student number or your ID number as the payment reference. The app will also prompt you for your PIN code to authorise the payment. As simple as that!



#### ***New to all this? Then please check the following:***

##### **Must I have a bank account?**

Yes, you need to have a bank account AND you need to have a debit card or credit card (issued by your bank)

##### **Can I use any debit or credit card?**

You must have an “embossed” card (whether debit or credit) – which means the bank has printed your name on the card. Only Visa, MasterCard or Diners Club credit cards can be used. Some banks can provide a “virtual” card that will also work – ask them.

##### **Do I need to install anything on my phone?**

You need to install an appropriate app from either the Apple App Store or the Google Play Store.

##### **Must I use the SnapScan app?**

You can use any mobile payment app (like Zapper or WeChat) or digital wallet (like MasterPass) that supports SnapScan. Your bank might provide an app that can process QR code payments (like FNB Pay). SnapScan is a Standard Bank app (the College banks with Standard Bank).

##### **Is SnapScan difficult to install and set up?**

A series of screenshots are shown in the “SnapScan installation” document which illustrate the installation process. See this on the College website <http://www.tee.co.za/payments>

##### **All this just to make a payment?**

You can pay many service providers from a payment app or digital wallet, not only TEE College. Check out the various app / service websites for their partner institutions.

##### **I tried to add a card but it failed!**

Some banks (like Capitec) automatically set your online transaction limit at zero and require you to first authorise the card for online payments with a new limit (this can usually be done through your bank app or through your bank’s CallCentre).

If you load a card that uses two-factor authentication (like 3-D Secure or an OTP) you need to complete that part successfully for your card to be validated for use in the app / wallet.

##### **This isn’t working, who do I call?**

Your bank.

College staff are not able to assist with issues related to your phone / device, your bank account, your bank cards and limits, or technical issues with electronic fund payments. We can provide moral support, and can suggest alternative payment methods if SnapScan is “not your thing”.